

How to contact ODHH

Office of the Deaf and Hard of Hearing

PO Box 45301
Olympia, WA 98504-5301
(800) 422-7930 Voice/TTY
(360) 902-8000 Voice/TTY
(360) 902-0855 Fax

<http://odhh.dshs.wa.gov>
www.washingtonrelay.com
odhh@dshs.wa.gov

Videophone

D-Link IP address: 209.181.93.249
D-Link VP#: (360) 902-8000



ODHH Office of the Deaf
& Hard of Hearing
DSHS 22-679 (3/05)

How to contact Provail

Provail Therapeutic Services

3670 Stone Way Ave. N.
Seattle, WA 98103-8004
1 (888) 810-0745



Services for

Clients with Speech Disabilities



Remote Control
Speakerphone (RCS)

Service Description

Telecommunication Equipment Distribution (TED) Program and Provail's Therapeutic Services are working together to provide **specialized telephone equipment and training** to people who have both a speech and physical disability; or hearing loss and physical disability.

Qualifications

Any person, age 4 to adult with **hearing loss and physical disabilities or speech and physical disabilities** who cannot effectively access and use a standard telephone is qualified. Qualification is determined by Speech Language Pathologists and other qualified health care professionals.

Cost

Evaluation is provided at **no cost** to determine eligibility for specialized telephone equipment.

Training is provided at **no cost** if the client qualifies for specialized telephones based on their disability.

Fees for telephones are dependent on family size and income level and are offered on a sliding fee scale. Many clients receive phones at no cost.

Referral

- 1** Contact Umsha Wong at PROVAIL to get an application. Her phone number is **206-826-1070**, or she can be reached by email at umshaw@provail.org. OR, contact Donna Cole Wilson by phone at **206-826-1028**, or email at donnac@provail.org.
- 2** Application needs to be completed and submitted to the Office of the Deaf and Hard of Hearing (ODHH) TED Program.
- 3** Once approved by TED, PROVAIL staff set appropriate goals and determine number of evaluation and/or training hours.
- 4** Services are provided at the Provail facility or at the client's residence as necessary.
- 5** Specialized telephone equipment and accessories are determined by PROVAIL staff.
- 6** Training begins and performance outcomes are documented based on the goals established.